



RAJA PEARY MOHAN COLLEGE

1, Acharya Dhruba Pal Road,

Uttarpara, Hooghly, West Bengal, Pin- 712 258.

Tel No.: (033)2663-0191, Mob: 7074292263

Website: <https://www.website.rpmcollege.edu.in/>, e-mail: rajapearymohancollege@gmail.com

ISO Certified

Ref.: _____

Date: _____

GRIEVANCE REDRESSAL CELL

(GRC)

MEETING NOTICE AND MINUTES FOR THE SESSIONS 2018-2023

LINK FOR MEETING NOTICE AND MINUTES IN COLLEGE WEBSITE:

SERIAL	SESSION	NUMBER OF MEETING NOTICE & MINUTES	PAGES
01	2018-2019	02 + 02	02-03
02	2019-2020	01 + 01	04
03	2020-2021	00	05
04	2021-2022	03+03	05-07
05	2022-2023	04+04	08-11



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FOR THE SESSION 2018-2019

 **RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2018-2019)

NOTICE

Date: 10/08/2018

A Meeting of Grievance Redressal Committee will be held on 17th August, 2018 at 2.00 PM in the Principal's Chamber to discuss the various issues related to Grievance Redressal. The following members are requested to join the meeting.

Agenda:

1. Addressing new comers in college and introducing the awareness programme for Grievance Redressal.
2. Emerging students' grievances.
3. Miscellaneous.

Dr Mala Bhattacharjee *Mhattacharjee*
(Convener) 10/8/18

Dr Sudip Kumar Chakrabarty
(Principal and Chairman) *Sudip*

Dr Abu Saleh *Abu Saleh*
(Joint Convener) 10/8/18

Members:

Prof Susanta Kumar Biswas, Member *Susanta*

Dr Apurba Kumar Dey, Member *Apurba K. Dey*

Dr Sanjukta Bhattacharyya, Member *SB*

The Secretary, Teaching Staff *K. S. Sanyal*


The Secretary, Non-Teaching Staff *Rupini Nath Sarda*

The Coordinator, Women's Cell

Sandipan Nath, General Secretary, Students Union *Sandipan Nath*

Soutrik Lahiri, Student Union Representative, Special Invitee *SL*

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

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ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2018-2019)

Minutes of the meeting held by CGRC on 17/08/2018

A Meeting of Grievance Redressal Committee held on 17th August, 2018 emphasised on the following points.

1. Decision was made on the interactive session with the students of first Semester of all the streams in the auditorium. In this respect all members were asked to participate in the programme. The Students Union was also asked to be present in the session. The session of 1 hour was meant to address the necessity of Grievance Redressal and important means of filling and submitting the Grievance form. The date of meeting the students at the auditorium was fixed on 29th August, 2018.
2. Students' complaint of foul smelling from the ladies toilet near Chemistry department, Room 201 was discussed and it was assured to be resolved.
3. Complaint of Teachers of the departments of Economics, Political Science, History, Philosophy and Bengali with respect to the untidy corridors, water leakage from pipe, hole in the roof top of the corridor, inadequate light in bathrooms, improper door of female staff bathroom and Commode in the third floor adjacent to the above mentioned departments was conferred and decision to rectify them was assured by the Principal and Chairman of CGRC.

Members present in the meeting:
Dr Mala Bhattacharjee, Convener *Mhattacharjee*
Dr Abu Saleh, Joint Convener *Abu Saleh* 17/8/18
Prof Susanta Kumar Biswas, Member *Susanta* 17/8/18
Dr Apurba Kumar Dey, Member *Apurba K. Dey*
Dr Sanjukta Bhattacharyya, Member *SB*
The Secretary, Teaching Staff *K. S. Sanyal*
The Secretary, Non-Teaching Staff *Rupini Nath Sarda*
The Coordinator, Women's Cell
Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
Soutrik Lahiri, Student Union Representative, Special Invitee *SL*

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

MEETING NOTICE FOR 17-08-2018

MEETING MINUTES FOR 17-08-2018

MAJOR HIGHLIGHTS OF THE MEETING:

- Increase interaction with students particularly 1st sem to let know the existence of this cell
- Resolving the grievance of foul smell from ladies toilet and Chemistry department,
- Resolving the problems of teachers regarding untidy corridors, inadequate light in toilets etc



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ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2018-2019)

NOTICE

Date: 27/02/2019

A Meeting of Grievance Redressal Committee will be held on 6th March, 2019 at 12.30 Noon in the Principal's Chamber to discuss the various issues related to Grievance Redressal. The following members are requested to join the meeting.

Agenda:

1. College Prospectus to be substantiated.
2. Code of conduct to be prepared following UGC guideline.
3. Field trip for students.
4. Emerging students' grievances.
5. Miscellaneous.

Dr Mala Bhattacharjee (Convener) *M.Bhattacharjee 27/2/19*
 Dr Abu Saleh (Joint Convener) *Abu Saleh 27/2/19*
 Members:
 Prof Susanta Kumar Biswas, Member *Susanta Kumar Biswas*
 Dr Apurba Kumar Dey, Member *Apurba Kumar Dey*
 Dr Sanjukta Bhattacharyya, Member *Sanjukta Bhattacharyya*
 The Secretary, Teaching Staff *K. S. Gayen*
 The Secretary, Non-Teaching Staff *Raghunath Saha*
 The Coordinator, Women's Cell
 Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
 Soutrik Lahiri, Student Union Representative, Special Invitee *Soutrik Lahiri*

Dr Sudip Kumar Chakrabarty (Principal and Chairman) *Sudip Kumar Chakrabarty*

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ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2018-2019)

Minutes of the Meeting held by CGRC on 06.03.2019

A meeting of the Grievance Redressal Committee of the college was organised on 06.03.2019 to discuss some related matters. The undersigned faculties attended the meeting. After discussions following resolutions were taken in the meeting.

1. It has been decided that until the "UGC Grievances Redressal Act 2018" (which is in draft form now) is finally out, the Committee will function as per the previous act (UGC Grievances Redressal Act 2012) of UGC in this regard.
2. Keeping the previous and upcoming acts in mind, the coordinators of the Grievances Redressal Committee highlighted few areas to work on and make necessary inclusion in the prospectus like issues on students scholarships and other college activities under various units working actively in college and where students involvement is essential, Departmental Study Tour/Field Trip, College Code of Conduct and so on.
3. It has been decided that Grievance Redressal Committee will review the last years' prospectus and suggest missing things if any to the Prospectus Publication Team.
4. The Grievance Redressal Committee will initiate the preparation of College Code of Conduct under the guidance of IQAC. It will take help from the members present in this meeting and others if needed.
5. As per order Principal will prepare a notice and take consent from the head of the departments regarding "Departmental Study Tour/Field Trip" and submit it to the Grievance Redressal Committee for inclusion in the forthcoming prospectus.

Members who attended the meeting:
 Dr Sudip Kumar Chakrabarty, Principal and Chairman
 Dr Mala Bhattacharjee, Convener *M.Bhattacharjee 6/3/19*
 Dr Abu Saleh, Joint Convener *Abu Saleh 6/3/19*
 Prof Susanta Kumar Biswas, Member *Susanta Kumar Biswas*
 Dr Apurba Kumar Dey, Member *Apurba Kumar Dey*
 Dr Sanjukta Bhattacharyya, Member *Sanjukta Bhattacharyya*
 The Secretary, Teaching Staff *K. S. Gayen*
 The Secretary, Non-Teaching Staff *Raghunath Saha*
 The Coordinator, Women's Cell
 Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
 Soutrik Lahiri, Student Union Representative, Special Invitee *Soutrik Lahiri*

PRINCIPAL
 Raja Peary Mohan College
 Uttarpara, Hooghly

MEETING NOTICE FOR 06-03-2019

MEETING MINUTES FOR 06-03-2019

MAJOR HIGHLIGHTS OF THE MEETING:

- CGRC to act as per guidelines of UGC Grievance Redressal Act 2018
- Inclusion of various factors in Students Prospectus like – scholarship, college activities, excursion etc
- Creation Of College Code of Conduct under the guidance of IQAC



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FOR THE SESSION 2019-2020

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NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2019-2020)

NOTICE

Date: 12/08/2019

A Meeting of Grievance Redressal Committee will be held on 19th August, 2019 at 2.30 P.M in the Principal's Chamber to discuss the various issues related to Grievance Redressal. The following members are requested to join the meeting.


Agenda:

1. Selection of class Representatives for addressing Grievances and construction of drop boxes.
2. Emerging students' grievances.
3. Miscellaneous.

Dr Mala Bhattacharjee *M.Bhattacharjee* 12/8/19 (Convener)
 Dr Sudip Kumar Chakrabarty (Principal and Chairman) *Sudip Kumar Chakrabarty*

Dr Abu Saleh *Abu Saleh* 12/8/19 (Joint Convener)
 Dr Mala Bhattacharjee, Convener *M.Bhattacharjee* 19/8/19
 Dr Abu Saleh, Joint Convener *Abu Saleh* 19/8/19
 Prof Susanta Kumar Biswas, Member *Susanta Kumar Biswas*
 Dr Apurba Kumar Dey, Member *Apurba Kumar Dey*
 Dr Sanjukta Bhattacharyya, Member *Sanjukta Bhattacharyya*
 The Secretary, Teaching Staff *K.S. Gayen*
 The Secretary, Non-Teaching Staff *Rajsh Nath Sarda*
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 Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
 Soutrik Lahiri, Student Union Representative, Special Invitee *Soutrik Lahiri*

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ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2019-2020)

Minutes of the meeting held by CGRC on 19.08.2019

A meeting of the Grievance Redressal Committee of the college was organised on 19.08.2019 for discussing various matters related to the committee. The following decisions were taken in the meeting.

1. Suggestions were made for all the seventeen departments of all the semesters of the college to appoint a class representative in both their Honours and General courses who would register all the complaints regarding academics and infrastructure including library from the students of their respective department. The complaints would be in a written format and will be handed over to the class representative in sealed envelopes. These envelopes would reach the Convener of the Grievance Redressal Cell through drop boxes. Drop boxes would be provided in all the floors of the college and a central drop box adjacent to the Principal's room would be kept where the grievances could be dropped through the class representatives only. Lodging complaints through online is also permitted via the email rpmcgrievancecell@gmail.com.
2. Regular collection of grievances from drop boxes would be done by the convener who thereby would try to resolve the complaints through the members of the committee before intimating the Principal of the college, the chairman of the committee.
3. Students urge for reducing the tuition fees was noted by the Principal of the college who is the chairman of CGRC. Reducing the tuition fees of Economics Department students having computer as a major subject was also brought to his notice.

Members who attended the meeting:
 Dr Sudip Kumar Chakrabarty, Principal and Chairman
 Dr Mala Bhattacharjee, Convener *M.Bhattacharjee* 19/8/19
 Dr Abu Saleh, Joint Convener *Abu Saleh* 19/8/19
 Prof Susanta Kumar Biswas, Member *Susanta Kumar Biswas*
 Dr Apurba Kumar Dey, Member *Apurba Kumar Dey*
 Dr Sanjukta Bhattacharyya, Member *Sanjukta Bhattacharyya*
 The Secretary, Teaching Staff *K.S. Gayen*
 The Secretary, Non-Teaching Staff *Rajsh Nath Sarda*
 The Coordinator, Women's Cell
 Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
 Soutrik Lahiri, Student Union Representative, Special Invitee *Soutrik Lahiri*

PRINCIPAL
 Raja Peary Mohan College
 Uttarpara, Hooghly

MEETING NOTICE FOR 19-08-2019

MEETING MINUTES FOR 19-08-2019

MAJOR HIGHLIGHTS OF THE MEETING:

- CGRC came to the resolution of selecting Class Representative for better Redressal
- Mail Id for online grievance complaint lodging : rpmcgrievancecell@gmail.com
- Students urge to reduce tuition fees



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Date: _____

FOR THE SESSION 2020-2021 : Due to Covid era no meeting could be performed for this session

FOR THE SESSION 2021-2022

**RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2021-2022)
Date: 22/07/2021

NOTICE

A Meeting of Grievance Redressal Committee will be held on 30th July, 2021, Friday at 7 pm on MS Teams Platform. The following members are requested to join the meeting. Link will be provided to the following members shortly.

Agenda:


- 1 Confirmation of the decision taken in the last meeting.
- 2 Identifying the stake holders to be considered as beneficiaries of the committee.
- 3 Activities in the upcoming academic session 2021-22.
- 4 Web page creation and portal creation.
- 5 Miscellaneous.

By Order

Members:

Dr Sudip Kumar Chakrabarty, Chairperson (CSGRC)
Dr Mala Bhattacharjee, Member (CSGRC) *M.Bhattacharjee 22/7/21*
Dr Apurba Kumar Dey, Member (CSGRC) *Apurba Kumar Dey*
Dr Sanjukta Bhattacharyya, Member (CSGRC) *SS*
Dr Santanu Rana, IQAC Coordinator *Santanu Rana*
Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
Soutrik Lahiri, Student Union Representative *Soutrik Lahiri*

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

**RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2021-2022)

Minutes of the meeting held by CGRC on 30/07/2021

A Meeting of Grievance Redressal Committee held on 30th July, 2021, Friday, online, emphasised on the following points.

1. There should be a center for distribution of Students Grievance form in hardcopy for offline lodging of complaint as pointed out by Dr Santanu Rana. Every other member in the meeting agreed to this point.
2. Suggestion was also made for maintaining separate complaint box for Teachers and Non teaching staff of the college as the Teachers and Non teaching staff are also stakeholders of the CGRC.
3. The students of the college are required to be made aware of this cell from their initial days of attending classes in Semester I. For this appropriate campaigning will be initiated stream wise and through online mode if the college doesn't open for offline classes. This suggestion was given by Dr Santanu Rana and all the members supported him.

Members who participated in the meeting held by CGRC on 30/7/2021:

Dr Sudip Kumar Chakrabarty, Chairperson (CSGRC)
Dr Mala Bhattacharjee, Convener (CSGRC) *M.Bhattacharjee 30/7/21*
Dr Apurba Kumar Dey, Member (CSGRC) *Apurba Kumar Dey*
Dr Sanjukta Bhattacharyya, Member (CSGRC) *SS*
Dr Santanu Rana, IQAC Coordinator, Special Invitee *Santanu Rana*
Sandipan Nath, General Secretary, Students Union *Sandipan Nath*
Soutrik Lahiri, Student Union Representative, Special Invitee *Soutrik Lahiri*

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

MEETING NOTICE FOR 30-07-2021

MEETING MINUTES FOR 30-07-2021

MAJOR HIGHLIGHTS OF THE MEETING:

- Centre for Distribution of Students Grievance Form
- Separate suggestion box to be loaded at different strategic location
- Students of SEM I particularly need to be made aware about this cell and its importance.



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NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2021-2022)

Date: 20. 02.2022

It is notified for all concerned that a meeting of Grievance cell will be held on 26/02/2022 (Friday) at 1.30 pm in Principal room. All members are requested to attend the meeting.

Agenda:


1. Actions to be initiated for solve the problem regarding toilet facility submitted by our student in college.
2. Actions to be initiated for solve the problem regarding Drinking water machine submitted by our student in college.
3. Miscellaneous.

Saumitra Gayen
Convener

Principal *[Signature]*
Raja Peary Mohan College
Uttarpara, Hooghly

Members:

1. Dr. Sudip Kumar Chakrabarty – Principal & Chairperson
2. Dr. Sanjukta Bhattacharyya – IQAC Coordinator *[Signature]*
3. Prof. Saumitra Gayen – Convener *[Signature]*
4. Sandipan Nath – Member *Sandipan Nath*

**RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2021-2022)

MINUTES OF GRIEVANCE CELL

Minutes of the Meeting of Grievance cell for the academic Session: 2021- 2022 held on 26/02/2022 (Friday), 2022 in Principal Room.

The Meeting of the Grievance Cell constituted for the academic session: 2021-2022 was held on 26/02/2022 (Friday), 2022 in Principal room to discuss on the agenda.

The Following members were present:

Members:

1. Dr. Sudip Kumar Chakrabarty – Principal & Chairperson
2. Dr. Sanjukta Bhattacharyya – IQAC Coordinator *[Signature]*
3. Prof. Saumitra Gayen – Convener *[Signature]*
4. Sandipan Nath – Member *Sandipan Nath*

The Meeting of the Grievance Cell of the college for the session 2021-2022 was started at 1.30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda.

Agenda:

1. Actions to be initiated for solve the problem regarding toilet facility submitted by our student in college.
2. Actions to be initiated for solve the problem regarding Drinking water machine submitted by our student in college.
3. Miscellaneous.

PRINCIPAL *[Signature]*
Raja Peary Mohan College
Uttarpara, Hooghly

MEETING NOTICE FOR 26-02-2022

MEETING MINUTES FOR 26-02-2022

MAJOR HIGHLIGHTS OF THE MEETING:

- Resolve the Problem Regarding Student Toilet
- Resolve the problem of Drinking Water.



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	<p>RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE] ISO 9001:2015 ESTD: 1887 STUDENT MENTORING CELL (Academic Year: 2021-2022) MINUTES OF GRIEVANCE CELL</p> <p><u>Minutes of the Meeting of Grievance cell for the academic Session: 2021- 2022 held on 29/04/2022 (Thursday) 2022 in Principal Room.</u></p> <p>The Meeting of the Grievance Cell constituted for the academic session: 2021-2022 was held on 29/04/2022 (Thursday), 2022 in Principal room to discuss on the agenda.</p> <p>The Following members were present:</p> <p>Members:</p> <table><tr><td>1. Dr.Sudip Kumar Chakrabarty</td><td>-</td><td>Principal & Chairperson</td></tr><tr><td>2. Dr.Sanjukta Bhattacharyya</td><td>-</td><td>IQAC Coordinator <i>SB</i></td></tr><tr><td>3.Prof. Saumitra Gayen</td><td>-</td><td>Convener <i>SG</i></td></tr><tr><td>4.Sandipan Nath</td><td>-</td><td>Member <i>Sandipan Nath</i></td></tr></table> <p>The Meeting of the Grievance Cell of the college for the session 2021-2022 was started at 1.30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda.</p> <p>Agenda:</p> <ol style="list-style-type: none">1. Actions to be initiated for solve the problem of common room facility submitted by our student in college.2. Miscellaneous. <p>PRINCIPAL Raja Peary Mohan College Uttarpara, Hooghly</p>	1. Dr.Sudip Kumar Chakrabarty	-	Principal & Chairperson	2. Dr.Sanjukta Bhattacharyya	-	IQAC Coordinator <i>SB</i>	3.Prof. Saumitra Gayen	-	Convener <i>SG</i>	4.Sandipan Nath	-	Member <i>Sandipan Nath</i>
1. Dr.Sudip Kumar Chakrabarty	-	Principal & Chairperson											
2. Dr.Sanjukta Bhattacharyya	-	IQAC Coordinator <i>SB</i>											
3.Prof. Saumitra Gayen	-	Convener <i>SG</i>											
4.Sandipan Nath	-	Member <i>Sandipan Nath</i>											

MEETING NOTICE FOR 29-04-2022

MEETING MINUTES FOR 29-04-2022

MAJOR HIGHLIGHTS OF THE MEETING:

- Resolve the Problem Regarding Common Room by the student



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FOR THE SESSION 2022-2023

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NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2022-2023)

Date: 15.09.2022

NOTICE

It is notified for all concerned that a meeting of Grievance cell will be held on 22/09/2022 (Friday) at 1.30 pm in Principal room. All members are requested to attend the meeting.

Agenda:

1. Actions to be initiated for solve the problem regarding drinking water facility at the ground floor submitted by our student in college.
2. Actions to be initiated for solve the problem regarding lightning facility in the girl's common room submitted by our student in college.
3. Miscellaneous.

Convenor
Grievance cell

Principal
Raja Peary Mohan College
Uttarpara, Hooghly

Members:

1. Dr. Sudip Kumar Chakrabarty	-	Principal & Chairperson
2. Dr. Sanjukta Bhattacharyya	-	IQAC Coordinator
3. Prof. Soumitra Gayen	-	Convenor
4. Sandipan Nath (GS)	-	Member

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(Academic Year: 2021-2022)

MINUTES OF GRIEVANCE CELL

Minutes of the Meeting of Grievance cell for the academic Session: 2022- 2023 held on 22/09/2022 (Thursday), 2022 in Principal Room.

The Meeting of the Grievance Cell constituted for the academic session: 2022-2023 was held on 22/09/2022 (Thursday), 2022 in Principal room to discuss on the agenda.

The Following members were present:

Members:

1. Dr. Sudip Kumar Chakrabarty	-	Principal & Chairperson
2. Dr. Sanjukta Bhattacharyya	-	IQAC Coordinator
3. Prof. Soumitra Gayen	-	Convenor
4. Sandipan Nath	-	Member

The Meeting of the Grievance Cell of the college for the session 2021-2022 was started at 1.30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda.

Agenda:

1. Actions to be initiated for solve the problem regarding toilet facility submitted by our student in college.
2. Actions to be initiated for solve the problem regarding Drinking water machine submitted by our student in college.
3. Miscellaneous.

Discussion:

Item No.1:
Regarding complaint number- 1, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding drinking water facility submitted by our student Mayuri Sarkar (semester-II) in college. it was decided in the meeting that The college authority will buy another drinking water machine for our student in college.

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

Item No.2:
Regarding complaint number-2, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding lighting facility submitted by our student Jayashree Halder (semester-II) in college. The college authority was decided that the authority will provide LED lighting facility to the girl's common room.

Since there were no other matters for discussion, the meeting was ended with regard to all the members present.

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

MEETING NOTICE FOR 19-08-2019

MEETING MINUTES FOR 19-08-2019

MAJOR HIGHLIGHTS OF THE MEETING:

- Resolve the various grievances from the students as soon as possible.



RAJA PEARY MOHAN COLLEGE

1, Acharya Dhruba Pal Road,

Uttarpara, Hooghly, West Bengal, Pin- 712 258.


Tel No.: (033)2663-0191, Mob: 7074292263

Website: <https://www.website.rpmcollege.edu.in/>, e-mail: rajapearymohancollege@gmail.com

ISO Certified

Ref.: _____

Date: _____

 **RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2022-2023)

Date: 12.12.2022

NOTICE

It is notified for all concerned that a meeting of Grievance cell will be held on 20/12/2022 (Thursday) at 1.30 pm in Principal room. All members are requested to attend the meeting.

Agenda:


1. Actions to be initiated for solve the problem regarding **drinking water facility** at the 3rd floor submitted by our student in college.
2. Actions to be initiated for solve the problems of **Boy's common room renovation** facility submitted by our student in college.
3. Miscellaneous.

Soumitra Gayen
 Convener
 Grievance cell

Principal
[Signature]
 Raja Peary Mohan College
 Uttarpara, Hooghly

PRINCIPAL
 Raja Peary Mohan College
 Uttarpara, Hooghly

Members:
 1. Dr. Sudip Kumar Chakrabarty - Principal & Chairperson
 2. Dr. Sanjukta Bhattacharyya - IQAC Coordinator *SA*
 3. Prof. Soumitra Gayen - Convener *SGP*
 4. Sandipan Nath - Member *Sandipan Nath*

 **RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2021-2022)

MINUTES OF GRIEVANCE CELL

Minutes of the Meeting of Grievance cell for the academic Session: 2022-2023 held on 20/12/2022 (Tuesday) 2022 in Principal Room.

The Meeting of the Grievance Cell constituted for the academic session: 2022-2023 was held on **20/12/2022 (Tuesday)** 2022 in Principal room to discuss on the agenda.

The Following members were present:

Members:
 1. Dr. Sudip Kumar Chakrabarty - Principal & Chairperson
 2. Dr. Sanjukta Bhattacharyya - IQAC Coordinator *SA*
 3. Prof. Soumitra Gayen - Convener *SGP*
 4. Sandipan Nath - Member *Sandipan Nath*

The Meeting of the Grievance Cell of the college for the session 2022-2023 was started at 12:30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda.

Agenda:

1. Actions to be initiated for solve the problem regarding drinking water facility at the 3rd floor submitted by our student in college.
2. Actions to be initiated for solve the problem of common room facility submitted by our student in college.

Discussion:

Regarding complaint number- 1, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding drinking water facility submitted by our student Muskan Anwar (semester-II) in college. It was decided in the meeting that the college authority will buy another drinking water machine for the 3rd floor separately as soon as possible.

Item No.2:
Regarding complaint number- 1, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding common room facility submitted by our student Sandiapp Dutta (semester-VI) in college. It was decided in the meeting that common room will be made well-furnished very soon and seating arrangement will be increased so that they can spend off time in common room.

Since there were no other matters for discussion, the meeting was ended with regard to all the members present.

[Signature]
PRINCIPAL
 Raja Peary Mohan College
 Uttarpara, Hooghly

MEETING NOTICE FOR 20-12-2022

MEETING MINUTES FOR 20-12-2022

MAJOR HIGHLIGHTS OF THE MEETING:

- Resolve the Problems by the students



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NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2022-2023)

Date: 17.03.2023

NOTICE

It is notified for all concerned that a meeting of Grievance cell will be held on 24/03/2023 (Friday) at 1.30 pm in Principal room. All members are requested to attend the meeting.

Agenda:

1. Actions to be initiated for solve the problem regarding **cleaning of toilet** submitted by our student in college.
2. Miscellaneous.


Soumitra Gayen
 Convener
 Grievance cell

Principal
 Raja Peary Mohan College
 Uttarpara, Hooghly

Members:

1. Dr. Sudip Kumar Chakrabarty	-	Principal & Chairperson
2. Dr. Sanjukta Bhattacharyya	-	IQAC Coordinator <i>SB</i>
3. Prof. Soumitra Gayen	-	Convener <i>SG</i>
4. Sandipan Nath (GS)	-	Member <i>Sandipan Nath</i>

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

 **RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY**
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STUDENT MENTORING CELL
(Academic Year: 2022-2023)

MINUTES OF GRIEVANCE CELL

Minutes of the Meeting of Grievance cell for the academic Session: 2022- 2023 held on 24/03/2023 (Friday) 2023 in Principal Room.

The Meeting of the Grievance Cell constituted for the academic session: 2022-2023 was held on **24/03/2023 (Friday)** 2023 in Principal room to discuss on the agenda.

The Following members were present:

Members:

1. Dr. Sudip Kumar Chakrabarty	-	Principal & Chairperson
2. Dr. Sanjukta Bhattacharyya	-	IQAC Coordinator <i>SB</i>
3. Prof. Soumitra Gayen	-	Convener <i>SG</i>
4. Sandipan Nath	-	Member <i>Sandipan Nath</i>

The Meeting of the Grievance Cell of the college for the session 2022-2023 was started at 12:30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda.

Agenda:

1. Actions to be initiated for solve the problem regarding clean toilet facility submitted by our student in college.
2. Miscellaneous

Discussion:

Regarding complaint number- 1, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding clean toilet facility submitted by our student Soumitra Chakrabarty (semester-IV) in college. It was decided in the meeting that the college authority will clean the student toilet regularly before 10 a.m.

Since there were no other matters for discussion, the meeting was ended with regard to all the members present.

PRINCIPAL
Raja Peary Mohan College
Uttarpara, Hooghly

MEETING NOTICE FOR 24-03-2023

MEETING MINUTES FOR 24-03-2023

MAJOR HIGHLIGHTS OF THE MEETING:

- Resolve the problems from the students



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NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2022-2023)

Date: 09.06.2023

NOTICE

It is notified for all concerned that a meeting of Grievance cell will be held on 15/06/2023 (Friday) at 1.30 pm in Principal room. All members are requested to attend the meeting.

Agenda:

1. Actions to be initiated for solve the problem regarding **Free internet facility** in our college campus submitted by our student in college.
2. Actions to be initiated for solve the problem regarding **Drinking water machine** submitted by our student in college at 3rd floor.
3. Miscellaneous.

Soumitra Gayen
 Convener
 Grievance cell

Principal
 Raja Peary Mohan College
 Uttarpara, Hooghly

Members:
 1. Dr. Sudip Kumar Chakrabarty – Principal & Chairperson
 2. Dr. Sanjukta Bhattacharyya – IQAC Coordinator
 3. Prof. Soumitra Gayen – Convener
 4. Sandipan Nath (GS) – Member

MEETING NOTICE FOR 15-06-2023

RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY
NAAC ACCREDITED B GRADE (2.7) [2ND CYCLE]
ISO 9001:2015
ESTD: 1887
STUDENT MENTORING CELL
(Academic Year: 2022-2023)

MINUTES OF GRIEVANCE CELL

Minutes of the Meeting of Grievance cell for the academic Session: 2022- 2023 held on 15/06/2023 (Thursday) 2023 in Principal Room.

The Meeting of the Grievance Cell constituted for the academic session: 2022-2023 was held on 15/06/2023 (Thursday) 2023 in Principal room to discuss on the agenda.

The Following members were present:

Members:
 1. Dr. Sudip Kumar Chakrabarty – Principal & Chairperson
 2. Dr. Sanjukta Bhattacharyya – IQAC Coordinator
 3. Prof. Soumitra Gayen – Convener
 4. Sandipan Nath – Member

The Meeting of the Grievance Cell of the college for the session 2022-2023 was started at 12:30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda.

Agenda:

1. Actions to be initiated for solve the problem regarding free internet facility submitted by our student in college.
2. Actions to be initiated for solve the problem regarding Drinking water machine submitted by our student in college at 3rd floor.

Discussion:

Regarding complaint number- 1, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding free internet facility for the students submitted by our student Sudipa Roy (semester-IV) in college. It was decided in the meeting that the college authority will provide free internet facility to the student with some limitations.

Regarding complaint number- 2; it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding drinking water facility submitted by our student Kankana Ray (semester-II) in college. It was decided in the meeting that the college authority will solve the problems of the drinking water machine at 3rd floor immediately.

Since there were no other matters for discussion, the meeting was ended with regard to all the members present.

MEETING MINUTES FOR 24-03-2023

MAJOR HIGHLIGHTS OF THE MEETING:

- Resolve the Problem Regarding Common Room by the student