

1, Acharya Dhruba Pal Road, Uttarpara, Hooghly, West Bengal, Pin- 712 258. Tel No.: (033)2663-0191, Mob: 7074292263

Website: https://www.website.rpmcollege.edu.in/, e-mail: rajapearymohancollege@gmail.com

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Ref.:	Date:	

GRIEVANCE REDRESSAL CELL (GRC)

MEETING NOTICE AND MINUTES FOR THE SESSIONS 2018-2023

LINK FOR MEETING NOTICE AND MINUTES IN COLLEGE WEBSITE:

SERIAL	SESSION	NUMBER OF MEETING NOTICE & MINUTES	PAGES
01	2018-2019	02 + 02	02-03
02	2019-2020	01 + 01	04
03	2020-2021	00	05
04	2021-2022	03+03	05-07
05	2022-2023	04+04	08-11



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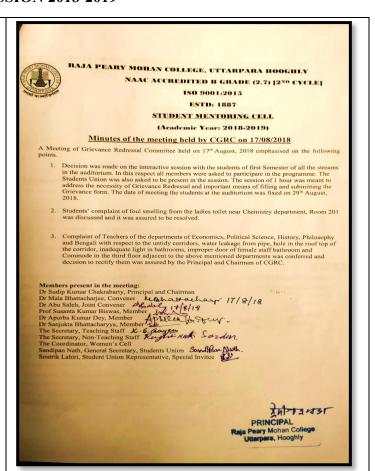
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Ref.:	Date:

FOR THE SESSION 2018-2019

RAJA PEARY MOHAN COLLEGE, UTTAR NAAC ACCREDITED B GRADE (2.7) [2 ND ISO 9001:2015	
ESTD: 1887	
STUDENT MENTORING CEL	L
(Academic Year: 2018-2019)	
NOTICE	
	Date: 10/08/2018
A Meeting of Grievance Redressal Committee will be held on 17th August, 2018 to discuss the various issues related to Grievance Redressal. The following mem	at 2.00 PM in the Principal's Chamb bers are requested to join the meeting
Agenda:	
1. Addressing new comers in college and introducing the awareness progr	amme for Grievance Redressal.
2. Emerging students' grievances.	
3. Miscellaneous.	JAMES OF STREET
Dr Mala Bhattacharjee whattachart (Convener) 10/8/18	Dr Sudip Kumar Chakrabarty (Principal and Chairman)
Dr Abu Saleh (Joint Convener)	PRINCIPAL Raja Peary Mohan College Uttarpara, Hooghly
Members:	
Prof Susanta Kumar Biswas, Member	
Dr Apurba Kumar Dey, Member Apwrlen by Juy.	
Dr Sanjukta Bhattacharyya, Member 56	
Dr Apurba Kumar Dey, Member Apurbu Kr. Juy. Dr Sanjukta Bhattacharyya, Member Br. Secretary, Teaching Staff K. S. Gaytin Nath Saldan The Secretary, Non-Teaching Staff Kughin Nath Saldan	
The Coordinator Women's Cell.	
Sandipan Nath, General Secretary, Students Union Sandifor Nath, Soutrik Lahiri, Student Union Representative, Special Invitee	



MEETING NOTICE FOR 17-08-2018

MEETING MINUTES FOR 17-08-2018

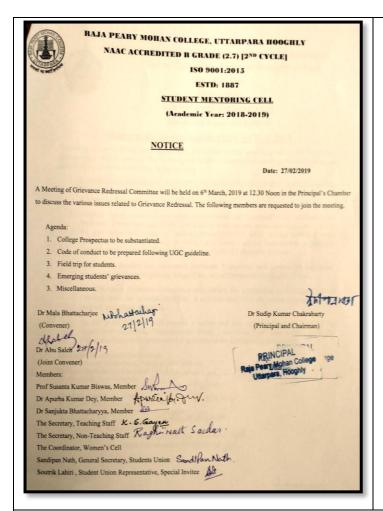
- Increase interaction with students particularly 1st sem to let know the existence of this cell
- Resolving the grievance of foul smell from ladies toilet and Chemistry department,
- Resolving the problems of teachers regarding untidy corridors, inadequate light in toilets etc

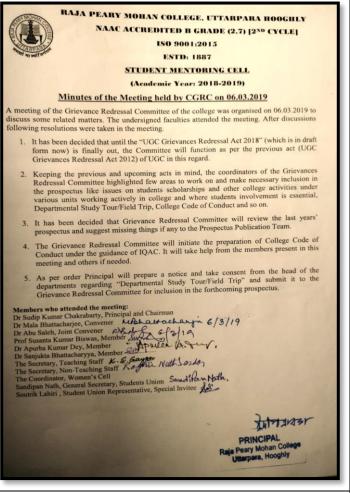


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MEETING NOTICE FOR 06-03-2019

MEETING MINUTES FOR 06-03-2019

- CGRC to act as per guidelines of UGC Grievance Redressal Act 2018
- Inclusion of various factors in Students Prospectus like scholarship, college activities, excursion etc
- Creation Of College Code of Conduct under the guidance of IQAC



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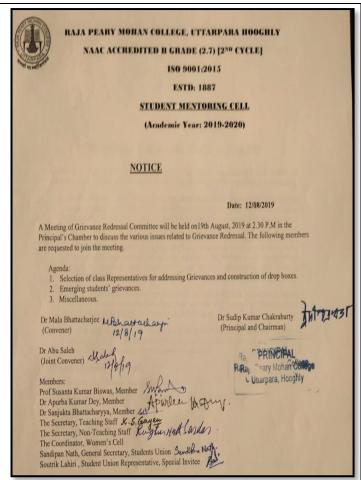
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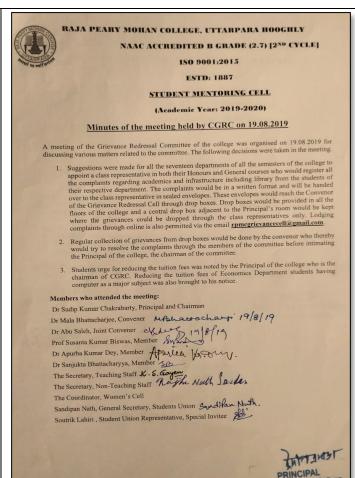
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FOR THE SESSION 2019-2020





MEETING NOTICE FOR 19-08-2019

MEETING MINUTES FOR 19-08-2019

- CGRC came to the resolution of selecting Class Representative for better Redressal
- Mail Id for online grievance complaint lodging: rpmcgrievancecell@gmail.com
- Students urge to reduce tuition fees



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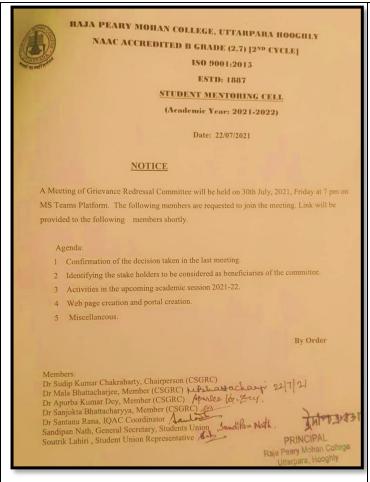
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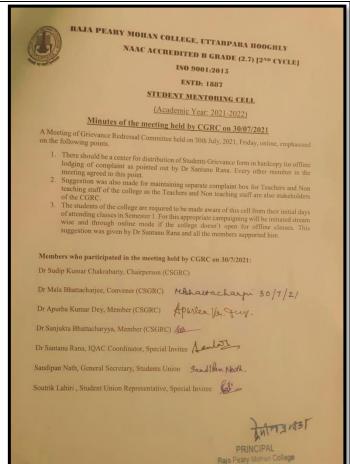
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FOR THE SESSION 2020-2021: Due to Covid era no meeting could be performed for this session

FOR THE SESSION 2021-2022





MEETING NOTICE FOR 30-07-2021

MEETING MINUTES FOR 30-07-2021

- Centre for Distribution of Students Grievance Form
- Separate suggestion box to be loaded at different strategic location
- Students of SEM I particularly need to make aware about this cell and its importance.



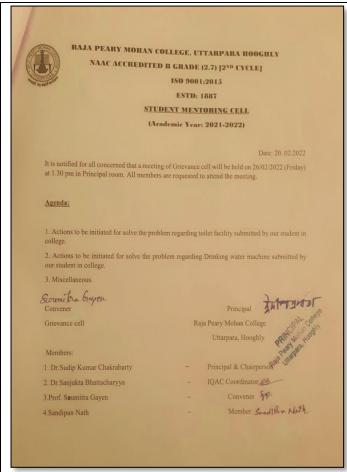
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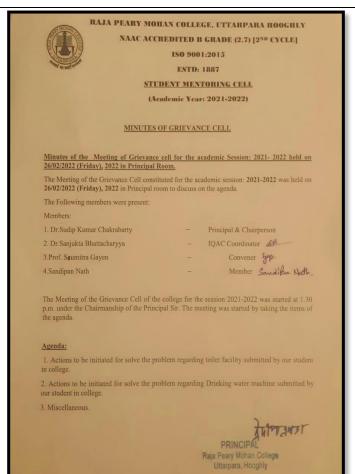
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MEETING NOTICE FOR 26-02-2022

MEETING MINUTES FOR 26-02-2022

- Resolve the Problem Regarding Student Toilet
- Resolve the problem of Drinking Water.



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 Date:
RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY NAAC ACCREDITED B GRADE (2.7) [2 ^{NB} CYCLE] ISO 9001:2015 ESTD: 1887 STUDENT MENTORING CELL (Academic Year: 2021-2022)
MINUTES OF GRIEVANCE CELL
Minutes of the Meeting of Grievance cell for the academic Session: 2021- 2022 held on 29/04/2022 (Thursday) 2022 in Principal Room.
The Meeting of the Grievance Cell constituted for the academic session: 2021-2022 was held on 29/04/2022 (Thursday), 2022 in Principal room to discuss on the agenda.
The Following members were present:
Members:
1. Dr.Sudip Kumar Chakrabarty – Principal & Chairperson
2. Dr.Sanjukta Bhattacharyya – IQAC Coordinator
3.Prof. Saumitra Gayen – Convener Sayit
4. Sandipan Nath - Member Sandi Pan Nath.
The Meeting of the Grievance Cell of the college for the session 2021-2022 was started at 1.30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of
the agenda.
Agenda:
Actions to be initiated for solve the problem of common room facility submitted by our student
in college.
2. Miscellaneous. PRINCIPAL Raig Penry Mohan College Uttarpara, Hooghly

MEETING NOTICE FOR29-04-2022

MEETING MINUTES FOR 29-04-2022

MAJOR HIGHLIGHTS OF THE MEETING:

• Resolve the Problem Regarding Common Room by the student



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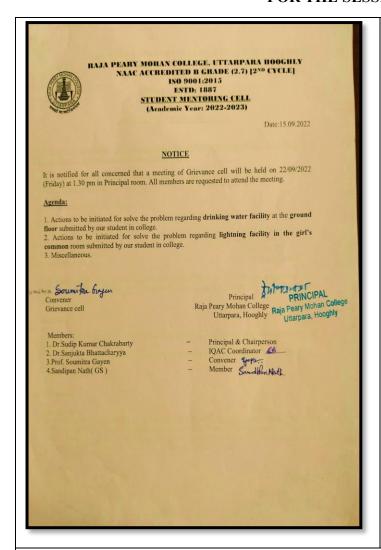
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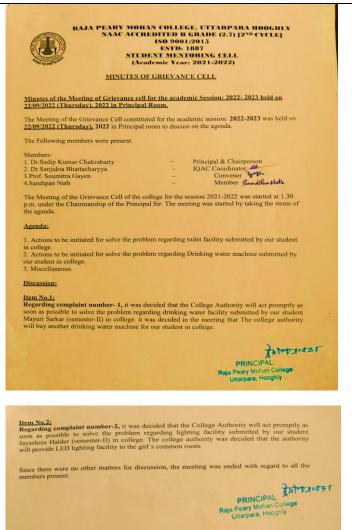
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FOR THE SESSION 2022-2023





MEETING NOTICE FOR 19-08-2019

MEETING MINUTES FOR 19-08-2019

MAJOR HIGHLIGHTS OF THE MEETING:

Resolve the various grievances from the students as soon as possible.



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ef.:	Date:
RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY NAAC ACCREDITED B GRADE (2.7) [2 ND CYCLE] ISO 9001:2015 ESTD: 1887 STUDENT MENTORING CELL (Academic Year: 2022-2023)	RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY NAAC ACCHEDITED B GRADE (2-7) [2 ³⁰ CYCLE] ISO 9001:2015 ESTD: 1887 STUDENT MENTORING CELL (Academic Year: 2021-2022) MINUTES OF GRIEVANCE CELL Minutes of the Meeting of Grievance cell for the academic Session: 2022-2023 held on 20/12/2022 (Tuesday) 2022 in Principal Room.
Date:12.12.2022	The Meeting of the Grievance Cell constituted for the academic session: 2022-2023 was held on 20/12/2022 (Tuesday) 2022 in Principal room to discuss on the agenda.
NOTICE	The Following members were present:
It is notified for all concerned that a meeting of Grievance cell will be held on 20/12/2022 (Thursay) at 1.30 pm in Principal room. All members are requested to attend the meeting. Agenda:	Members: 1. Dr.Sudip Kumar Chakrabarty - Principal & Chairperson 2. Dr.Sanjukta Bhattacharyya - IQAC Coordinator & Convener & Conven
 Actions to be initiated for solve the problem regarding drinking water facility at the 3rd floor submitted by our student in college. Actions to be initiated for solve the problems of Boy's common room renovation facility submitted by our student in college. Miscellaneous. 	 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of the agenda. Agenda:
Convener Grievance cell Members: 1. Dr. Sudip Kumar Chakrabarty 2. Dr. Sanjukta Bhattacharyya 3. Prof. Soumitra Gayen 4. Sandipan Nath Principal Raja Peary Mohan College Uttarpara, Hooghly PRINCIPAL Raja Peary Mohan College Principal & Chairperson Uttarpara, Hooghly IQAC Coordinator	1. Actions to be initiated for solve the problem regarding drinking water facility at the 3rd floor submitted by our student in college. 2. Actions to be initiated for solve the problem of common room facility submitted by our student in college. Discussion: Regarding complaint number- 1, it was decided that the College Authority will act promptly a soon as possible to solve the problem regarding drinking water facility submitted by our student Muskan Anwar (seemester-II) in college. It was decided in the meeting that the college authorit will buy another drinking water machine for the 3rd floor separately as soon as possible. Item No.2: Regarding complaint number- 1, it was decided that the College Authority will act promptly a soon as possible to solve the problem regarding common room facility submitted by our students and some submitted by the problem regarding common room facility submitted by our students and sandiagon Dutta (semester-VI) in college. It was decided in the meeting that common room with the meeting that the college authority will act promptly a soon as possible to solve the problem regarding common room with the meeting that the college authority will act promptly a soon as possible to solve the problem regarding common room with the meeting that the college authority will act promptly a soon as possible to solve the problem regarding common room with the college authority will act promptly and the meeting that the college authority will act promptly and the problem regarding common room with the college authority will act promptly and the problem regarding common room with the colleg
	be made well-furnished very soon and seating arrangement will be increased so that they expend off time in common room. Since there were no other matters for discussion, the meeting was ended with regard to all the members present. PRINCIPAL Raia Peary Mohan College

MEETING NOTICE FOR 20-12-2022

MEETING MINUTES FOR 20-12-2022

MAJOR HIGHLIGHTS OF THE MEETING:

• Resolve the Problems by the students



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RAJA PEARY MOHAN COLLEGE

1, Acharya Dhruba Pal Road, Uttarpara, Hooghly, West Bengal, Pin- 712 258.

Date:

MEETING MINUTES FOR 24-03-2023

Tel No.: (033)2663-0191, Mob: 7074292263

Website: https://www.website.rpmcollege.edu.in/, e-mail: rajapearymohancollege@gmail.com

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RAJA	PEARY MOHAN COLLEGE, UTTARPARA HOOGHLY NAAC ACCREDITED B GRADE (2.7) [2 ND CYCLE] ISO 9001:2015 ESTD: 1887 STUDENT MENTORING CELL (Academic Year: 2022-2023)	RAJA PEARY MOHAN COLLEGE, UTTARPARA HOOG NAAC ACCREDITED B GRADE (2.7) [2 ND CYC 180 9001:2015 ESTD: 1887 STUDENT MENTORING CELL (Academic Year: 2022-2023)
	Date:17,03,2023	MINUTES OF GRIEVANCE CELL
	<u>NOTICE</u>	Minutes of the Meeting of Grievance cell for the academic Session: 2022- 2023 24/03/2023 (Friday) 2023 in Principal Room.
	neerned that a meeting of Grievance cell will be held on 24/03/2023 rincipal room. All members are requested to attend the meeting.	The Meeting of the Grievance Cell constituted for the academic session: 2022-2023 was 24/03/2023 (Friday) 2023 in Principal room to discuss on the agenda.
Agenda:		The Following members were present:
Actions to be initiate student in college. Miscellaneous.	od for solve the problem regarding cleaning of toilet submitted by our	Members: 1. Dr.Sudip Kumar Chakrabarty - Principal & Chairperson 2. Dr.Sanjukta Bhattacharyya - IQAC Coordinator & Convener Sumits Gayen 4. Sandipan Nath - Member Sandian N
Soum thra Greyen Convener Grievance cell	Principal Raja Peary Mohan College Uttarpara, Hooghly Raja Peary Nothan College Uttarpara, Hooghly Raja Peary Nothan College Uttarpara, Hooghly	The Meeting of the Grievance Cell of the college for the session 2022-2023 was started p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the the agenda.
Members: 1. Dr.Sudip Kumar Chal	crabarty - Principal & Chairperson	Agenda:
Dr.Sanjukta Bhattach Prof. Soumitra Gayen Sandipan Nath(GS)	aryya – IOAC Coordinator 🚜	 Actions to be initiated for solve the problem regarding clean toilet facility submitted student in college. Miscellaneous
	Condition NOTA.	Discussion:
		Regarding complaint number-1, it was decided that the College Authority will act pror soon as possible to solve the problem regarding clean toile facility submitted by our Soumili Chakraborty (semester-IV) in college. It was decided in the meeting that the authority will clean the student toilet regularly before 10 a.m.
		Since there were no other matters for discussion, the meeting was ended with regard to members present.

MEETING NOTICE FOR 24-03-2023

MAJOR HIGHLIGHTS OF THE MEETING:

• Resolve the problems from the students



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1. Dr.Sudip Kumar Chakrabarty
2. Dr.Sanjukta Bhattacharyya
3.Prof. Soumitra Gayen
4.Sandipan Nath Principal & Chairperson
IQAC Coordinator & Convener for Member Smiller Noth It is notified for all concerned that a meeting of Grievance cell will be held on 15/06/2023 (Friday) at 1.30 pm in Principal room. All members are requested to attend the meeting. The Meeting of the Grievance Cell of the college for the session 2022-2023 was started at 12:30 p.m. under the Chairmanship of the Principal Sir. The meeting was started by taking the items of Agenda: 1. Actions to be initiated for solve the problem regarding Free internet facility in our college campus submitted by our student in college. 2. Actions to be initiated for solve the problem regarding Drinking water machine submitted by Actions to be initiated for solve the problem regarding free internet facility submitted by our student in college.
 Actions to be initiated for solve the problem regarding Drinking water machine submitted by our student in college at 3rd floor. our student in college at 3rd floor. 3. Miscellaneous. Discussion: Loumitra Grapen Principal Tule 1343 Convener Raja Peary Mohan College Grievance cell ANT JAST Raja Peary Mohan College Uttarpara, Hooghly PRINCIPAL Uttarpara, Hooghly Raja Peary Mohan College Uttarpara, Hooghly 1. Dr.Sudip Kumar Chakrabarty Principal & Chairperson 2. Dr.Sanjukta Bhattacharyya IQAC Coordinator 3.Prof. Soumitra Gayen Convener gyr. Regarding complaint number-1, it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding free internet facility for the students submitted by our student Sudipa Roy (semester-Iv) in college. It was decided in the meeting that the college authority will provide free internet facility to the student with some limitations. 4. Sandipan Nath(GS) Member Sandifan Nath. Regarding complaint number- 2: it was decided that the College Authority will act promptly as soon as possible to solve the problem regarding drinking water facility submitted by our student Kankana Ray (semester-II) in college. It was decided in the meeting that the college authority will solve the problems of the drinking water machine at 3rd floor immediately. Since there were no other matters for discussion, the meeting was ended with regard to all the members present. PRINCIPAL THIT INTERPRET MORAL COllege Raja Peary Mohan Colle Uttarpara, Hooghly

MEETING NOTICE FOR 15-06-2023

MEETING MINUTES FOR 24-03-2023

MAJOR HIGHLIGHTS OF THE MEETING:

• Resolve the Problem Regarding Common Room by the student